



WOMAN EXPLORE

Frequently Asked Questions

JANE VANDERMEER - FINESSE YOUR STYLE RETREAT, PARIS

How much do I need to pay to secure my place on the retreat?

You only need to pay 40% deposit at the time of booking to secure your place and ensure it is not sold to anyone else. For full details, please refer to Woman Explore's [Terms and Conditions](#).

When is the remaining balance due?

The remaining balance is due by Monday 17 June 2024. This is because all of the logistics and inclusions for the retreat must be confirmed and paid for in advance of the retreat commencing. With any group travel, there are multiple elements that must be confirmed with the resort well in advance of the retreat commencing, to ensure the experience is high quality and seamless for everyone.

Is there a payment plan I can utilise if I'd like to pay in instalments?

Yes, Woman Explore offer this service at no additional cost! To help you to manage your cashflow, your retreat cost can be split into 3 payment amounts with the final amount due 90 days before the retreat. Contact the team at Woman Explore on hello@womanexplore.com and they will send through payment plan information specific to you.

Can I stay extra nights at the hotel or arrive earlier than the retreat start date?

Yes, if you'd like to stay additional nights you can email the team at Woman Explore on hello@womanexplore.com and they will coordinate your requirements with the hotel and confirm the additional costs.

If needed, can I join the retreat after it starts or leave early?

Yes, you can join late or leave early. Contact the team at Woman Explore on hello@womanexplore.com for further information. Depending on your arrival or departure date there may be a minimal change to the price. They will endeavour to assist you as much as is practical.

Where do I fly to in to Paris to join the retreat?

Your hotel is near the both of the main international airports in Paris, called Charles de Gaulle (CDG) and Paris-Orly (ORY). It's also near train stations, such as Gare de Lyon and Gare de Nord, should you arrive into Paris earlier.

What time can I check-in to the hotel?

Guests can check in from 3:00 pm daily. If you arrive earlier, drop your bags at reception and enjoy some time in this wonderful city.

Do I need to arrange airport transfers?

Airport transfers are not included in this retreat. If you would like to arrange an airport pick up, reach out to the team at Woman Explore on hello@womanexplore.com with your flight arrival information.

Is there Wi-Fi at the hotel to stay in touch with family or my business?

Yes, a Wi-Fi connection is available throughout the hotel including in the conservatory and co-working spaces. There is also mobile reception should you need to make or receive calls.

Do I need to get travel insurance for this retreat?

Definitely! To attend any Woman Explore retreat you must secure your own travel insurance. Guests require this to protect against unexpected events such as trip cancellations, delays, medical emergencies and loss of belongings during their trip. This information needs to be provided before commencing your retreat via the [Traveller Details Form](#).

Does the hotel have a gym?

Yes it does. The hotel fitness centre is open daily, boasts a treadmill, cross-trainer and more. It is your go-to spot for a dynamic workout any day of the week! For those who prefer the outdoors, you can explore the many pathways around the local village.

Does the retreat cater for food allergies?

We strive to accommodate all dietary needs and preferences, including food allergies, to ensure everyone can enjoy our offerings safely and deliciously. Please ensure you add any dietary requirements into the [Traveller Details Form](#).

What currency is used in France, and do I need to bring cash with me?

The official currency of France is the euro - abbreviated to EUR. Card payments are generally the default in Paris these days. It's rare to come across instances where a credit card is not accepted. That being said, some stores, bakeries and cafés might have a credit card minimum of 5, 10, or even 15 euros. So it is always good to have a small amount on hand.

Are there any age restrictions to attend this retreat?

To attend a Woman Explore retreat, guests must be over 18 years of age.

What should I pack for my trip to Paris?

When preparing for your trip to Paris in September, pack clothing suitable for mild autumn weather, including layers for cooler evenings. Comfortable walking shoes are essential for exploring the city's picturesque streets and boutiques. Remember to bring essential travel documents like your Passport and any necessary medications. Consider packing a few of your favourite style pieces and don't forget to carry some euros for small purchases. Most of all make sure your suitcase has ample space for your new purchases to commemorate your adventures in the City of Light!

What is the weather like in Paris in September?

Paris in September offers comfortable to cool temperatures during the afternoon and early evening hours with cool to chilly late nights and early mornings. The monthly high ranges from 61°F to 94°F (16°C to 34°C), with low temperatures ranging from 38°F to 66°F (4°C to 10°C).

Am I required to tip in Paris?

In Paris, the bill in bars and restaurants includes a service charge, so you do not have to leave a tip. However, if you have been satisfied with your meal and the service you are welcome to do so. A tip in general amounts to 5 to 10% of the bill.

What power points or plugs are used in Paris?

In France there are two associated plug types, types C and E. Plug type C is the plug which has two round pins and plug type E is the plug which has two round pins and a hole for the socket's male earthing pin. France operates on a 230V supply voltage and 50Hz. You can access more information [here](#).

Is it easy to get to the city centre from the hotel?

Absolutely! The hotel's proximity to the Porte de Clichy Metro station ensures seamless access to key destinations like Saint-Lazare and the iconic Champs Elysees. This convenient link offers a swift escape from the vibrant pace of Parisian life whenever needed.

Are there any cultural customs or etiquette I should be aware of in Paris?

- It's customary to greet people with a polite "Bonjour" (good morning) or "Bonsoir" (good evening) before any interaction, especially in shops, restaurants, and public places.
- French culture values politeness and formality, so addressing people with "Madame" or "Monsieur" is appreciated, particularly in formal settings.
- When it comes to dining etiquette, wait to be seated at restaurants and cafes, and remember to say "s'il vous plaît" (please) and "merci" (thank you) when ordering and receiving service.
- Parisians take pride in their appearance, so dressing neatly and stylishly is often appreciated, especially when dining out or visiting cultural attractions.
- While waiting in lines or using public transportation, respect others' personal space and avoid unnecessary physical contact.
- While many Parisians speak English, attempting to speak French, even just a few basic phrases, is often appreciated as a sign of respect for the local culture.

What if I missed some of the retreat activities, can I get a refund on those?

Unfortunately refunds are not able to be given for missed services or unused portions of the retreat. This is because most activities, accommodation and events are paid for well in advance of the trip.

What time is check-out on the last day?

Guests are required to checkout at 12:00 pm. If your flight or transportation isn't scheduled until later, feel free to drop your bags at reception and take advantage of the hotel facilities whilst you wait.

What happens if I need to cancel my booking?

Payments for the retreat are generally non-refundable. Deposits are the exception and they are refundable within 14 days of booking, except for bookings made within 14 days of departure, which are non-refundable.

Can I transfer my booking to another trip?

Transferring to another retreat or retreat date may be possible, with requests required in writing at least 120 days prior to departure. Any price difference must be paid by the customer.